



Infinity X UPDATE

The Office of the Vice-President, Research (OVPR) and the Office of the AVP & CTO are preparing to roll-out a new enterprise Laboratory Information Management System (LIMS) called **Infinity X** to McMaster core research platforms with McMaster Regional Centre for Mass Spectrometry (MRCMS) first to go live **July 8th, 2024**.

You are receiving this message because you are registered as a Principal Investigator or user of the McMaster Regional Centre for Mass Spectrometry (MRCMS).

The initial training for the new system will be a vendor hosted User Webinar **Thursday June 27th at 10:00am EST**.

We encourage your participation in the live webinar to ask questions. However, if you're unable to attend, a recorded version will be permanently available on the [Infinity X Support](#) website for your convenience, accessible anytime you need it.

It is critical that you complete the training, either live or recorded, prior to your initial login to the system.

What to expect

A support specialist from the vendor, Idea Elan, will walk through the Infinity X software covering the following functions:

- Logging in with your MacID
- Booking an Instrument
- Filling out a Service Request Form
- Ordering Supplies
- Accessing the Help Module

There will be an opportunity at the end of the webinar for Q&A and the recording will be posted on the [Infinity X Support](#) website.

Who should attend?

- All students and HQPs who complete work or access services at MRCMS
- Principal Investigators who supervise students/HQPs who complete work at MRCMS

Additional Training

Additional training tailored to your specific needs is available on the Infinity X Support website, depending on your role and how you plan to use the system. This includes Quick Guides, FAQs, and Training Videos for both users and Principal Investigators. Please use the following link to access this content:

<https://mcmasteru365.sharepoint.com/sites/Infinity>

A Principal Investigator webinar will be scheduled in July to cover topics such as:

- Approving new users
- Assigning a delegate
- Approving transactions

HAVE QUESTIONS?

McMaster's Infinity X Support Team is here to help you through this transition. If you have questions about Infinity X, please email us at infinity@mcmaster.ca